

## UTILITY PATENT APPLICATION TRANSMITTAL

Attorney Docket No.

(New Nonprovisional Applications Under 37 CFR § 1.53(b))

1310/5-1

## TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of inventor(s) BRIAN ANDERSON, GREGORY P. HASSETT, JOHN WATSON, DAVID ELDERBROOK entitled FLEXIBLE REPORTING OF CUSTOMER BEHAVIOR, for a(n):

- ☐ Original Patent Application.
- ☒ Continuing Application (prior application not abandoned):
- ☒ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) ☐ Regular Filing of Provisional of prior Application Serial No. 09/416,924 filed on October 13, 1999.
- ☐ A statement claiming priority under 35 USC § 120 has been added to the specification.

## Enclosed are:

- ☒ Specification; 26 Total Pages (including title page) ☒ Drawing(s); 11 Total Sheet(s).
- ☒ Combined Declaration and Power of Attorney
- ☐ A Newly Executed Combined Declaration and Power of Attorney:
- ☐ Signed. ☐ Unsigned. ☐ Partially Signed.
- ☒ A Copy from a Prior Application for Continuation/Divisional (37 CFR § 1.63(d)).
- ☐ Incorporation by Reference. The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied, is considered as being part of the disclosure of the accompanying application and is hereby incorporated herein by reference.
- ☐ Signed Statement Deleting Inventor(s) Named in the Prior Application. (37 CFR § 163(d)(2)).
- ☐ Power of Attorney. ☒ Return Receipt Postcard.
- ☐ Associate Power of Attorney. ☐ A Check in the amount of \$      for the Filing Fee.
- ☒ Preliminary Amendment. ☒ Information Disclosure Statement and Form PTO-1449 with 14 references.
- ☐ A Certified Copy of Priority Documents (if foreign priority is claimed).
- ☐ Statement(s) of Status as a Small Entity.
- ☐ Copy, Statement(s) of Status as a Small Entity filed in prior application (status still proper and desired).
- ☐ Other:

CLAIMS AS FILED				
FOR	NO. FILED	NO. EXTRA	RATE	FEE
Total Claims	18 - 20	0	\$18.00	\$ .00
Independent Claims	3 - 3	0	\$84.00	\$ .00
Multiple Dependent Claims (if applicable) (\$280)				\$ .00
Basic Filing Fee				\$ 740.00
Total Filing Fee				\$ .00

- ☒ The Assistant Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-1713. A duplicate copy of this sheet is enclosed.
- ☒ Any additional filing fees required under 37 CFR § 1.16.
- ☐ Any patent application processing fees under 37 CFR § 1.17.

Respectfully submitted,

By:



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Date: JANUARY 16, 2002

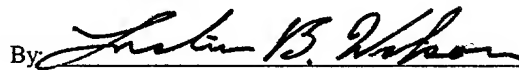
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I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to:

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